



Edition 47 APRIL 2021

# CONTACT US / KONTAK ONS / QHAGAMSHELANA NATHI

**George Municipality has a new GENERAL EMAIL address for all general enquiries!**

**gmun@george.gov.za** is manned during working hours and your email will be received, acknowledged, and redirected to the correct Directorate for response and/or action. Please ensure that you include your contact details as well as full details of your query and/or complaint.

## CONTACT NUMBERS

- Switchboard: 044 801 9111
- Municipal Emergencies: 044 801 6300 (24/7)
- FIRE Emergencies Only: 044 801 6311 (24/7)
- Report Fraud: 0860 044 044
- GO GEORGE Call Centre: 0800 044 044

## HOW DO I REPORT A FAULT?

1. Online Reporting via **Municipal APP**.
2. Phone in via 044 8019111 to the **relevant department** and request a reference number.
3. Email to **gmun@george.gov.za** with all details and request a reference number. Provide a clear description of fault, address details and contact details of resident if possible.
4. **Visit our Area offices** – coordinators will log faults and generate a reference number on your behalf.

## REPORT A FAULT ON THE APP

You can log complaints and get municipal news updates on the George Municipality Mobile Application. Follow this link, which will take you to the place where you can download the George Municipality Application (App) on your phone or computer (as long as it can connect to the internet).

[https://play.google.com/store/apps/details?id=za.co.community.george&hl=en\\_ZA](https://play.google.com/store/apps/details?id=za.co.community.george&hl=en_ZA)

## WALK IN AREA OFFICES

Area offices are open to the public on weekdays 8am-3pm and by phone until 4.30pm.

Services available include reporting essential services faults such as water and electricity problems, all other municipal complaints, account enquiries, indigent applications, housing waiting list enquiries, property valuation roll queries and general inquiries:

Blanco: 044 803 9275  
Conville: 044 803 9261  
Pacaltsdorp: 044 803 9286  
Protea Park: 044 801 9111 extension 2796 (Tuesday, Thursday)  
New Dawn Park: 044 801 9111 extension 2797  
Rosedale: 044 803 9295  
Rosemoor: 044 801 9379 (Monday, Wednesday, Friday)  
Touwsrante/Wilderness/Kleinkrantz: 044 803 9280  
Thembaletu: 044 801 9448

## DEDICATED EMAIL ADDRESSES

**Human Resources:** [HRAdmin@george.gov.za](mailto:HRAdmin@george.gov.za)

**Account Queries:** [accounts@george.gov.za](mailto:accounts@george.gov.za)

**Meter Readings:** [meterreadings@george.gov.za](mailto:meterreadings@george.gov.za)

**Proof of Payment:** [payments@george.gov.za](mailto:payments@george.gov.za)

**Tourism:** [info@visitgeorge.co.za](mailto:info@visitgeorge.co.za)

**Land use applications:**

[town.planning.application@george.gov.za](mailto:town.planning.application@george.gov.za)

**Town Planning Complaints:**

[town.planning.complaints@george.gov.za](mailto:town.planning.complaints@george.gov.za)

**Building Control Complaints:** [building-](mailto:building.control.complaints@george.gov.za)

[ing.control.complaints@george.gov.za](mailto:ing.control.complaints@george.gov.za)

**Motor Vehicle Registration:** [mvr@george.gov.za](mailto:mvr@george.gov.za)

**Supply Chain Management:** [scm@george.gov.za](mailto:scm@george.gov.za)

**Report Fraud:** [fraud@george.gov.za](mailto:fraud@george.gov.za)

## LINKS TO OUR SOCIAL MEDIA SITES

- Website: [www.george.gov.za](http://www.george.gov.za)
- Facebook: [www.facebook.com/george.municipality](https://www.facebook.com/george.municipality)
- Twitter: [www.twitter.com/george\\_mun](https://www.twitter.com/george_mun)
- YouTube: [www.youtube.com/channel/UCQJRa8wJoapRYwh1YcPwMEQ](https://www.youtube.com/channel/UCQJRa8wJoapRYwh1YcPwMEQ)
- Municipal App: <https://george.community.me/d/george/>



71 York Street, George | PO Box 19, George, 6530



044 801 9111



[www.george.gov.za](http://www.george.gov.za)



# WATERBEPERKINGS IN UNIONDALE / WATER RESTRICTIONS IN UNIONDALE

Na die opheffing van die waterbeperkings vir George, het die Raad op 25 Maart 2021 besluit om Afdeling 2B-waterbeperkings vir **Uniondale** in werking te stel om huidige watervolhoubaarheid te behou. Die Uniondale-damvlak word tans op 30% geraam.

## Die volgende beperkings is nou van toepassing in Uniondale:

- ♦ Natgooi van tuine met 'n tuinslang in die hand met munisipale water: gelyke nommer-huise Maandae en Donderdae, net 7nm-9nm (somer) en 3nm-5nm (winter), en ongelyke nommer-huise Dinsdae en Vrydae, net 7nm-9nm (somer), en 3nm-5nm (winter).
- ♦ Meganiese natmaak van tuine (met sproeiers) met munisipale water word verbied.
- ♦ Natgooi van sportvelde met munisipale water word verbied met die uitsondering van golfsetperke, rolbalbane en krieketblaaie wat daaglik tussen 7nm en 9nm (somer)/3nm en 5nm(winter natgegooi mag word).
- ♦ Volmaak van swembaddens met munisipale water word verbied.
- ♦ Karwas met 'n tuinslang met munisipale water word verbied (emmers toegelaat), met die uitsondering van karwasbesighede.
- ♦ Skoonmaak van buite-oppervlaktes soos dakke en inrypaadjies met 'n tuinslang met munisipale water word verbied (emmers toegelaat).
- ♦ "EIE WATER"-kennisgewings moet aangebring word waar van toepassing en moet bewys kan word op aanvraag van munisipale beamptes.
- ♦ Aansoeke vir uitsonderings op beperkings mag op meriete oorweeg word.

**Rapporteer waterlekke, gebarste pype en ander water-aangeleenthede in Uniondale aan by 044 752 1024 en na-ure by 044 801 6300 sodra u dit opmerk. Rapporteer oortredings van waterbeperkings aan by 044 752 1024.**

**Herhaalde oortreders kan tot R4000 per oortreding beboet word – afhangend van die tipe oortreding – of kan vir tot ses maande tronkstraf kry indien skuldig bevind word.**

Following the lifting of Water Restrictions for George, Council resolved on 25 March 2021 to affect Section 2B water restrictions in **Uniondale** to maintain current water sustainability. The Uniondale dam level is currently estimated at 30%.

## The following water restrictions are now applicable in Uniondale:

- ♦ Handheld watering of gardens using a hose and municipal water: even-numbered households Mondays and Thursdays, 7pm-9pm only (summer) and 3pm-5pm (winter) and uneven-numbered households Tuesdays and Fridays, 7pm-9pm only (summer) and 3pm-5pm (winter).
- ♦ Mechanical irrigation of gardens (sprayers) using municipal water is prohibited.
- ♦ Watering sports fields using municipal water is prohibited, except for golf course greens, bowling greens and cricket pitches, daily 7pm-9pm (Summer) /3pm-5pm (Winter).
- ♦ Filling up of swimming pools using municipal water is prohibited.
- ♦ Washing cars with a hose using municipal water is prohibited (buckets allowed), except for commercial car washes.
- ♦ Cleaning of outside surfaces such as roofs and driveways using a hosepipe with municipal water is prohibited (buckets allowed).
- ♦ "OWN WATER" signage must be displayed where applicable and must be proven on request by municipal officials.
- ♦ Applications for exemption of some restrictions may be considered on merit.

**Report water leaks, burst pipes and other water-related concerns in Uniondale to 044 752 1024 or after hours at 044 801 6300, as soon as you notice them.**

**Contraventions of water restrictions can be reported to 044 752 1024. Repeat offenders may pay up to R4 000 per offence, depending on the offence, or may be jailed for up to six months if found guilty.**

## Workers' Collection Point has reopened

The Workers' Collection Point (WCP) has reopened on 6 April 2021 with all Covid-19 protocols in place. The WCP offers a safe space for unemployed persons and local residents or businesses looking for a general or specific skilled worker to connect.

George Municipality is not involved in negotiating daily rates and all payments take place directly between the private parties. The project was initially set up to improve the safety situation around intersections where unemployed persons wait to be picked up for a job.

It further allows unemployed persons to build a reference list over time, thus improving their chances of securing fulltime work. Finally the facility reduces risk to businesses through verifying skills and being able to recommend reliable, productive workers.

Contractors and the general public that pick up unemployed persons off the streets must be cognisant of the risks it holds, including the risks it presents to traffic safety, pedestrian mobility and hygienic reasons.

**Contractors or anyone interested in the project may contact the office on 044 801 9173 for more information, or visit the premises in Industrial Road next to Coca Cola and opposite Brandmania (or former Tekkie Town factory shop).**