



Edition 45

February 2021

## George welcomes Acting Municipal Manager

**George Municipality welcomes Acting Municipal Manager, Dr Michele Gratz who was appointed on 1<sup>st</sup> January 2021 until the post is filled permanently. Dr Gratz has extensive experience as municipal manager and previously worked at George Municipality for 12 years.**

"I am committed to this municipality rendering the highest quality of service despite the financial and operational challenges we continue to face during the Covid-19 pandemic. There is a serious skills shortage in certain directorates which must be addressed in order to ensure that the bulk infrastructure projects remain on track which will aid the promotion of development, contribute to the economy as well as job creation.

Covid-19 has forced all of us to rethink our work methods and we continue to simplify processes so that our citizens can access services whilst ensuring the safety of our officials and members of the public. There are many challenges facing George and I will endeavour to make a difference to the residents of George."

"Ek is toegewyd om die hoogste kwaliteit diens aan die munisipaliteit te lewer, nie teenstaande die huidige finansiële en operasionele uitdagings van die Covid-19 pandemie. Daar is ernstige vaardigheidstekorte in sekere direktorate wat gevul moet word om te verseker dat grootmaat-



Dr Michele Gratz

infrastruktuurprojekte op datum bly, sodat dit ontwikkeling en die ekonomie kan bevorder en werks-geleenthede kan skep. Covid-19 het ons gedwing om ons metodes te herdink en ons gaan voort om prosesse te vereenvoudig sodat die publiek toegang tot dienste kan hê, maar ter selfertyd ook die veiligheid en gesondheid van ons beampies en die publiek te kan verseker. Daar is baie uitdagings wat George tans in die gesig staar en ons sal hard werk om 'n verskil vir die inwoners van George te maak.

"Ndizimisele ekubeni lo masipala unikezele ngowona mgangatho ophezulu weenkonzo ngaphandle kwe-mingeni yemali neyokusebenza esiqhubeka nokuhlangabeza-na nayo ngeli xesha lobhubhane weCovid-19. Kukho ukunqon-gophala okukhulu kwezakhono kumacandelo olawulo athile ekumele kujongwane nako ukuze kuqinisekiswe ukuba iiprojekthi zeziseko zophuhliso zihlala zisendleleni eya kunceda ekukhuthazeni uphuhliso, zibe negalelo kuqoqosho kune nasekudaleni imisebenzi.

Icovid-19 isinyanzele sonke ukuba siphinde sicingisise ngeendlela zokusebenza kwaye siyahubeka nokwenza lula iinkqubo zethu ukuze abemi bethu babe nokufikelela kwiinkonzo ngelixa siqinisekisa ukhuseleno lwamagosa kune namalungu oluNtu lwethu. Mininzi imiceli mngeni ejamelene nayo iGeorge kwaye ndiza kuzama ukwenza umahluko kubahlali baseGeorge."

## INDIGENT REGISTRATION / DEERNIS REGISTRASIE

### INDIGENT SUPPORT: RESIDENTIAL

The Municipality receives an equitable share contribution from National Treasury annually. The Municipality has an obligation to ensure access to basic services for its communities.

### WHO CAN APPLY FOR INDIGENT SUPPORT

Registered owners/s and spouse/s of residential properties:

- ◆ Occupier and spouses, Backyard dweller/s and spouse/s – (Maximum of two (2) structures), Pensioners,
- ◆ Guardian of minors, Retirement Centres and Old Age Homes,
- ◆ Places of Public Worship in Indigent communities,
- ◆ Registered Crèches with Municipality and Social Development, Centres and Institutions for disabled persons.

### TO QUALIFY

- ◆ Income not to exceed R4000 per month,
- ◆ Registered owner of the property, The occupier/s of the property, Backyard dweller/s (2 structures), Must be a full-time occupant, Do not own more than ONE property, Property used for residential purposes.

### HOW DO I APPLY?

Applicant to complete an official application form – (Municipal offices or Area offices) or via email.

### WHAT IS REQUIRED?

Copy of Identity Document; Salary Advice; Three (3) Months Bank statements; Municipal Account; Pre- paid electricity token; Affidavit, if unemployed; Sassa letter if receiving grant

### RESIDENTIAL PROPERTIES

- ◆ Water -6kl free water, Electricity - 70kWh free units
- ◆ Basic water charge – 100%
- ◆ Refuse removal and Sewerage disposal charge -100%
- ◆ Property valuation less than R150 000 – 100% rebate
- ◆ The consumer must pay for the excess water and electricity that he/she uses.

### RURAL AREAS

- ◆ A total of 6kl per month of water to rain water tanks of households in times of drought.



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- ◆ Eskom supply area – 50 kWh units will be dispensed by Eskom to households who are connected to the Eskom supply grid.

#### **RETIREMENT CENTRES AND OLD AGE HOMES**

- ◆ The Indigent subsidy will be rendered in the form of a credit on the monthly account payable. The total subsidy will not exceed the total monthly municipal account.

#### **PLACES OF PUBLIC WORSHIP IN INDIGENT AREAS**

- ◆ Churches who are categorised in the Valuation Roll as a “Place of public worship” in terms of the Municipal Property Rates Act and where more than 50% of the members of that congregation are registered as indigents.
- ◆ The Indigent subsidy will be rendered in the form of a credit on the monthly account payable. The total subsidy will not exceed the total monthly municipal account.

#### **CRÈCHES**

- ◆ Crèches registered with the Municipality and SASSA (South African Social Security Agency) where more than 50% of the membership (parents of registered children) is Indigent will qualify for the subsidy.
- ◆ The Indigent subsidy will be rendered in the form of a credit on the monthly account payable. The total subsidy will not exceed the total monthly municipal account.

#### **CENTRES AND OR INSTITUTIONS FOR DISABLED PERSONS**

- ◆ Centres / Institutions where disabled and/or physically challenged persons are cared for, providing that more than 50% of the membership (disabled person) is indigent.
- ◆ The Indigent subsidy will be rendered in the form of a credit on the monthly account payable. The total subsidy will not exceed the total monthly municipal account.

#### **COVID -19 DEBT RELIEF**

The George Municipality through the Credit Control Steering Committee may assist (Relief Mechanisms) those households whose income has been impacted negatively by the Covid-19 pandemic. Visit the Municipal offices , Area offices or make use of the undermentioned contact details for assistance.

#### **WHO DO I CONTACT?**

Lydia Geja 044 801 9362 Heather Erasmus 044 801 9184  
EMAIL [indigentsupport@george.gov.za](mailto:indigentsupport@george.gov.za)

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#### **DEERNIS ONDERSTEUNINGS: RESIDENSIEËL**

Die Munisipaliteit ontvang jaarliks 'n gelyketoedeling vanuit die Nasionale Tesourie. Die Munisipaliteit het 'n grondwetlike verpligting om basiese dienste aan die gemeenskap te verseker.

#### **WIE KAN KWALIFISEER VIR DEERNISHULP**

Geregistreerde eienaars en gades van Residensiële eiendomme:

- ◆ Okkuperders en Gades, Agterplaasbewoners en gades – ('n Maksimum van twee strukture per erf), Pensioenaris, Voogde van minderjariges, Aftree-oorde en ouetehuise, Openbare kerke in deernis gemeenskappe, Geregistreerde crèches by die Munisipaliteit en Maatskaplike Ontwikkeling , Sentrums en instansies vir gestremdes.

#### **OM TE KWALIFISEER**

- ◆ Gesamentlike huishoudelike inkomste moet minder as R4000 per maand wees,
- ◆ Geregistreerde eienaar van eiendom wees, Geregistreerde okkupperder van eiendom wees, Agterplaasbewoner ('n Maksimum van 2 strukture per erf), Moet voltyds bewoon word,Nie meer as een eiendom in Suid-Afrika besit nie, Net van toepassing op huishoudelike verbruikers.

#### **WAAR DOEN EK AANSOEK**

- ◆ Amptelike aansoekvorms is by alle munisipale kantore en

areakantore beskikbaar, en per epos, en moet volledig deur die aansoeker ingevul word.

#### **WAT WORD BENODIG**

Kopie van identiteitsdokumente Salaris/loon bewyse Drie (3) maande bankstate, Nuuutste munisipale diensterekening, Koopkragstrokie, Beëdigde verklarings indien werkloos, Sassa brief indien toelaes ontvang word

#### **RESIDENSIËLE EIENDOMME**

- ◆ Ontvang 6 kl gratis water per maand
- ◆ Ontvang 70 kwh eenhede krag gratis per maand
- ◆ 100% korting op basiese water heffings per maand
- ◆ 100% korting op vullis en riool heffings per maand
- ◆ Eiendomwaardasie minder as R150 000 ontvang 100% korting op belasting heffing.
- ◆ Deernisverbruikers moet vir hul oormaat water en krag verbruiken betaal.

#### **PLAASGEBIEDE**

- ◆ Verbruikers ontvang 6 kl water per maand vir reënwater tenke in tye van droogtes.
- ◆ 50 kwh eenhede krag per maand sal versprei word deur Eskom aan huishoudelike verbruikers wat aansluitings op die Eskom kragstelsels het.

#### **AFTREE-OORDE EN OUETEHUISE**

- ◆ Die deernissubsidies in berekening gebring word in die vorm van krediet op die diensterekening wat maandeliks betaalbaar is.
- ◆ Die totale subsidies sal egter nie die maandelikse munisipale rekening kan oorskry nie.

#### **EREDIENS PLEKKE IN DEERNIS AREAS**

- ◆ Kerke wat geklassifiseer is op Waardasierol as 'n erediens plek kan in terme van die Munisipale Eiendomsbelasting Wet ook kwalifiseer indien 50% van die gemeentelede geregistreer is as deernis verbruikers.
- ◆ Die deernissubsidie in berekening gebring word in die vorm van krediet op die diensterekening wat maandeliks betaalbaar is. Die totale subsidie sal nie die maandelikse munisipale rekening kan oorskry nie

#### **BEWAARSKOLE/CRÈCHES**

- ◆ Bewaarskole/crèches wat geregistreer is by die Munisipaliteit en SASSA (Suid-Afrikaanse Maatskaplike Sekuriteitsagenskap) indien 50% van die lede (ouers van geregistreerde kinders) deernis verbruikers is, sal die skool kwalifiseer vir die subsidie. Die deernissubsidie word in berekening gebring in die vorm van krediet op die diensterekening wat maandeliks betaalbaar is . Die totale subsidie sal egter nie die maandelikse diensterekening kan oorskry nie.

#### **SENTRUMS EN INSTANSIES VIR GESTREMDE PERSONE**

- ◆ Sentrums/Instansies waar gestremde en fisië ongesikte persone versorg word op voorwaarde dat 50% van die lede (gestremde persone) deernis verbruikers is.
- ◆ Die deernissubsidie word in berekening gebring in die vorm van 'n krediet op die diensterekening wat maandeliks betaalbaar is. Die totale subsidie sal nie die maandelikse diensterekening kan oorskry nie.

#### **WIE KAN GEKONTAK WORD:**

Lydia Geja 044 801 9362 Heather Erasmus 044 801 9184  
EPOS [indigentsupport@george.gov.za](mailto:indigentsupport@george.gov.za)

#### **COVID-19 SKULD VERLIGTING**

Die George Munisipaliteit kan deur middel van hul Kredietbeheer Bestuurs Komitee huisdhoudings ondersteun wie se huishoudelike inkomste negatief deur die Covid-19 pandemie geraak is. Besoek die Munisipale Kantore, Areakantore en/of maak asseblief gebruik van die ondergemelde kontakbesonderhede.

